



Susan's Lowcountry Non-Profit Corp.

~ Donor Bill of Rights ~

At Susan's Lowcountry Non-Profit Corp., further referenced in this document as the "Corporation" we value and respect our donors' commitment to our mission. To ensure transparency, trust, and confidence in our partnership, we present our Donor Bill of Rights. Our donors have the right:

1. To Be Informed –

- Donors have the right to know the Corporation's mission, the identity of those serving on our Board and their governing abilities, the way our resources will be used, and our internal capacity to use donations effectively for their intended purposes.

2. To Be Acknowledged –

- Donors have the right to receive prompt and honest acknowledgment and recognition of their contributions.

3. To Be Informed of Their Contributions' Impact –

- Donors have the right to know how their donations are being utilized and the specific outcomes and impacts of their contributions.

4. To Ensure Privacy –

- Donors have the right to trust that all details about their contributions will be treated with respect and confidentiality within the boundaries of the law, and to request anonymity with regard to their donation details.

5. To Give Consent –

- Donors have the right to expect that the Corporation will seek and obtain their consent before using their name, sharing details of their donations, or disclosing any personal contact information.

6. To Be Treated with Respect –

- Donors have the right to be treated with respect and consideration in all interactions with the organization.

7. To Seek Information –

- Donors have the right to inquire about their donation and the Corporation's usage of those funds then to in turn receive timely, honest, and straightforward responses.

8. To Expect Ethical Fundraising Practices –

- Donors have the right to expect that all fundraising activities will be conducted with honesty, integrity, and transparency.

9. To Have Access to Financial Statements –

- Donors have the right to access the organization's most recent financial statements and to receive clear and accurate information about how their donations are spent.

10. To Have Opportunities for Feedback –

- Donors have the right to provide feedback about their experiences with the Corporation, as well as our solicitation and donation process, and to have their concerns addressed in a timely manner.

11. To Be Assured of No Undue Pressure –

- Donors have the right to be free from any undue pressure when deciding to donate, with the assurance that their support is appreciated regardless of the gift amount or frequency of giving.

12. To Know That Their Contributions are Used for Their Intended Purposes –

- Donors have the right to be assured that their gifts will be used for the purposes for which they were given, and if that is not possible, they will be consulted to find a suitable alternative use or to request a refund of the donation.

At Susan's Lowcountry Non-Profit Corp., our donors are at the heart of everything we do. We are committed to upholding these rights to foster a trusting and lasting relationship with you, our family of loyal and valued supporters.